

Using Your Debit Card

How to Reset or Request Your PIN

Log in at highmarkblueshield.com

First time users will need to **Register** for a login ID and password

- Go to the **Spending** tab
- Select **Debit Card** link

HOW TO GET YOUR PIN



If you don't know your PIN or want to get a new one, you need to request a PIN.

STEP 1

Select **Request PIN** and click **Continue**.

STEP 2

Click **Submit** to request a new PIN. Click **OK**.



PIN will be mailed to your home address and will take five business days.

PIN NOT WORKING?



If your PIN isn't working with your debit card, you may need to reset your PIN.

STEP 1

Select **Reset/Unlock PIN** and click **Continue**.

STEP 2

Click **Submit** to reset your PIN. Click **OK**.



Your PIN will be available in 24 hours.

You can use your spending account debit card to pay for qualified medical expenses. But if a provider doesn't accept credit cards, and only accepts bank-issued debit cards, you can also use it as a debit card. The money will come from the same account. If you do this, you will be prompted to enter your Personal Identification Number (PIN).

You were given a PIN when you received your debit card. Each PIN is assigned; this is not a PIN that you selected. All family members' debit cards use the same PIN.

Your debit card cannot be used to withdraw money from an ATM.